



S.K.B.R.GOVERNMENT DEGREE COLLEGE, MACHERLA
(Affiliated to Acharya Nagarjuna University, Guntur)

(Accredited with NAAC B⁺⁺ Grade)

Student Satisfaction Survey (SSS) for the A.Y.2020-21

Introduction :

Student Satisfaction Survey (SSS) is structured with 15 questions and administered among the students in the college. This feedback questionnaire forms are placed in various departments in the college. Students can access the SSS in all working days. These questions are called a five-point scale. '0' in the least grade while 4 in the highest grade, the last question is an open-end question eliciting the student observation or suggestions for further enhancement of their satisfaction. During the year 2020-21 the SSS was conducted for all **310** UG and **13** PG students in the month March and analyzed by IQAC.

Received: - A total of **265** responses were collected of which 32% first year students 28%, second year students and 30% third year students participated.

Analysis:

1. How much of the syllabus was covered in the class?

Ans: 80% students selected the option 85-100% and 20% students selected the option 70-85%.

2. How well did the teachers prepare for the classes?

Ans: 70% students selected the option Thoroughly, 26% students selected the option Satisfactorily and 4% students selected the option Poorly.

3. How well were the teachers able to communicate?

Ans: 75% students selected the option always effective, while 25% students selected the option sometimes effective.

4. Fairness of the internal evaluation process by the teachers?

Ans: 100% students selected the option always fair.

5. Are the teachers giving you sufficient time for any queries?

Ans: 90% of the students expressed that teachers are giving sufficient time for queries.

6. The institution provides multiple opportunities to learn and grow?

Ans: 85% students selected the option strongly agree while 15% students selected the option agree.

7. The teachers illustrate the concepts through examples and applications?

Ans: 75% students selected the option every time, 15% students selected the option usually while 10% students selected the option sometimes.

8. The Lecturers identify your strength and encourage you with providing right level of challenges?

Ans: Almost 85% said yes.

9. Teachers can identify your weakness and help you to overcome them?

Ans: 85% students selected the option fully while 15% students selected the option reasonably.

10. Teachers encourage you to participate in extra circular activities.

Ans: 95% students selected the option strongly agree and 5% students selected the option agree.

11. Was your performance in assignments discussed with you ?

Ans: 85% said yes

12. Efforts are made by the institute/ teachers to inculcate soft skills and employability skills to make you ready for the world of work?

Ans : 75% students yes.

13. Teachers inform about your expected competencies, course outcomes and Programme outcomes?

Ans: 75% students said every teachers provides information.

14. Are you satisfied with the infrastructure provided in the college?

Ans: Only 75% said OK.

15. The overall quality of teachers learning process in your institution is good.

Ans: 17 agreed and 83 strongly agreed to the overall quality of teachers learning process in the college.

Open ended quatrain

Students expressed their satisfaction over the college and asked for campus dives.
